

Consolidated BruinHub FAQs

About the Bruin Hub

1. What is the BruinHub?

The BruinHub is a new space designed to meet the needs of students who commute long distances to campus as well as those who experience some form of housing insecurity. Located in the heart of UCLA at the John Wooden Center, the BruinHub is an on-campus, temporary space for study, napping, overnight stay, waiting out traffic, and building community. The hours are: Monday - Thursday 6am-10:30pm (overnight hours 11pm - 5:45am); Friday 6am-10pm, Saturday, 8am-8pm, Sunday 8am-11:00pm.

2. Where is the BruinHub?

The Bruin Hub is located on the 2nd floor of the John Wooden Center. This space was chosen for its overnight accessibility, essential facilities (such as power, storage, and showers), safety features (built-in security and staffing capabilities), proximity to campus and parking, and room for future expansion.

3. Who can use the BruinHub?

The space is specifically designed for UCLA students who complete a “BruinHub Passholder” application. The designers incorporated the input of the commuter student population and, subsequently, designed the space in recognition of their routines and needs. Students are invited to fill out an online application to become a “BruinHub Passholder” to be eligible for using the space. For more information, see the “Bruin Pass” section.

4. When does the BruinHub officially open?

The BruinHub officially opens for daytime use and overnight reservation on Monday, September 27th (week 1). Overnight pod reservations can be made starting September 25th, 48 hours prior to the official opening day.

5. What are its daily hours?

The BruinHub will be open M-Th: 6a-10:30p; Overnight pod use 11p-5:45a | Fri: 6a-10p | Sa: 8a-8p | Su: 8a-11p year round with the exception of university closures and key holidays (Thanksgiving, Christmas, and New Years). Beginning at 11:00 PM each evening, entry to the BruinHub will be limited to BruinPass Holders who make overnight pod reservations up to 48 hours in advance. Overnight reservations are available Monday through Thursday evenings, 11:00PM - 5:45AM.

6. What are overnight hour reservations?

While the BruinHub's pods can be used for short-term reservations in the daytime, they can also be booked for overnight reservations starting 48 hours in advance. Overnight reservations are only available Monday through Thursday evenings, 11PM - 5:45AM PST. (See more information under "About Pods").

7. What amenities does the BruinHub provide?

The BruinHub features areas for students to study, and rest: study tables, charging stations, microwave, refrigerator, storage, and study pods. Students will also be able to utilize the John Wooden Center's restrooms, water stations, and showers.

8. Who staffs the Bruin Hub?

The BruinHub will be staffed by the UCLA Recreation team at the John Wooden Center.

9. What hours will staff and security be available?

Staff is present throughout the entire duration of the BruinHub's open hours.

BruinHub Pass

1. What is a BruinHub Pass and why do I need one?

The BruinHub Pass allows access to the BruinHub space and pod reservation on a quarterly basis. Passes are electronically tied to each student's UID. Upon obtaining a BruinHub pass, students need to check in at the Wooden Center front desk to present their symptom survey clearance and UID. Students will then receive a wristband for access to the BruinHub. BruinHub Passes provide entry for (1) quarter, including finals - students must reapply each quarter to use the space.

2. How much does the BruinHub Pass cost?

The BruinHub Pass is free for all undergraduate and graduate students. It is not available to the general public.

3. How do I become a BruinHub Passholder?

To become a BruinHub Passholder and use the BruinHub, simply sign in to your Recreation profile and complete the online application on UCLA Recreation's website here: tinyurl.com/bruinhubpass

Step 1: Complete the online BruinHub Pass application.

Step 2: Once a student registers, they will immediately have access to the BruinHub reservation system to reserve a pod.

Step 3: To enter the BruinHub, students need to check in at the Wooden Center front desk to present their symptom survey clearance and UID. Students will then receive a wristband for access to the BruinHub.

4. What is the guest policy for the BruinHub?

The space is only open to university-affiliated individuals and it is not open to the general public. Only BruinHub Passholders are permitted to access the space. See BruinHub policies at tinyurl.com/bruinhubpolicies.

5. What is the difference between the application and reservation?

The BruinHub Pass application is required to enter and use the BruinHub overall. To reserve a pod, students must complete a reservation on the Recreation membership website for a specific time and date no more than 48 hours in advance. A BruinHub Pass must be completed once each quarter to use the space for the rest of that term. Pod reservations can be completed as-needed up to a daily basis.

About Pods

1. What is a pod?

The Bruin Hub pods are individual, partly-enclosed spaces for students to individually rest, study, or recline. They are designed for temporary rest in a public space, each featuring a foldable desk and electronic ports for charging. In the daytime, a student can reserve a pod for short-term (<2 hour) use. In the evenings, pods are also available for overnight accommodations.

2. How do you reserve a pod?

Only BruinHub Passholders are eligible to make pod reservations (daytime and overnight). Please see the BruinHub pass section for more information.

To reserve a pod in the BruinHub, students must:

Step 1: Register for the BruinHub Pass from the membership portal in the Recreation online Store: [tinyurl.com/bruinhubpass](https://secure.recreation.ucla.edu/booking)

Step 2: Secure your BruinHub Pod Reservation:
<https://secure.recreation.ucla.edu/booking>

3. How far in advance can I book a pod?

Passholders can reserve a pod up to 48 hours in advance, on a first come, first serve basis. Only (1) pod may be reserved at a time.

4. How long can you reserve a pod?

There are two options for pod reservation:

A) For daytime use (6:00am - 10:30pm), pods may be reserved in 2 hour intervals, where a student is granted 1 hour and 45 mins of use followed by a mandatory 15 minute cleaning time before the next appointment.

B) For overnight use (11pm - 5:45am), pods may be reserved in 6 hour intervals, where a student is granted 5 hour and 45 mins of use followed by a mandatory 15 minute cleaning time before the next appointment.

5. How do I check-in for my pod reservation?

Check-in will be at the front desk lower level of the John Wooden center. Students must present their symptom survey clearance and UID. Students will then receive a wristband for access to the BruinHub.

6. Who is responsible for the sanitation of the pods?

Both student users and the UCLA Recreation staff are responsible for cleaning the pods following each reservation.

Students are required to be mindful of their pod use, removing all personal belongings and trash, as well as wiping the area with provided sanitary wipes, to ensure cleanly maintenance of this communal space. Recreation staff then completes additional sanitation which meets COVID safety guidelines. A minimum of 15 minutes of cleaning time will be built into each reservation (i.e. a 2 hour reservation will consist of 1hr 45min time for the student, and 15 minutes of cleaning).

7. What is the cancellation policy for pod reservation?

Reservations should be canceled as soon as possible but no later than 60 min prior to start time. Failure to cancel may result in access and reservation restrictions and/or suspension.

COVID-19 Guidelines

1. What safety measures are in place for the Bruin Hub?

With public safety in mind, the BruinHub will comply with all university guidelines regarding facility maintenance and COVID-19 safety. Regular sanitation and mask-wearing will be enforced. Face mask required at all times except while actively drinking, showering and sleeping. Face covering must be replaced immediately afterwards. Eating is not permitted in the BruinHub, but can be done in the patio area on the 2nd floor or outside the Wooden Center.

2. How often is the space cleaned/sanitized?

Pods and desks will be sanitized between each use. The BruinHub space will be cleaned and sanitized nightly. Students are also encouraged to use their spaces responsibly.

Other

1. If I have questions, who do I contact?

For questions about access, pod reservation, and space use, please contact the John Wooden Center staff @fitwell@recreation.ucla.edu or visit or ensure at recreation.UCLA.edu/Bruinhub.